



**“EVERYTHING
IS INTEGRATED.
IT’S CUSTOM
– AND
COMPLETELY
SEAMLESS.”**

West Valley Detention Center
Rancho Cucamonga, CA

West Valley needed a way to bring its jail management system, video feeds, and access control into a single dashboard.

CASE STUDY /01

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The West Valley Detention Center (WVDC) is one of the largest county jails in the State of California. With 16 housing units, 400+ cameras, and a total bed capacity of 3,347, the facility needed a security solution that “was more than just controls.”

Kenny Hansen, Facility Project Manager at WVDC, led the search for an integrated security solution. His first priority was to successfully integrate WVDC's Jail Information Management (JIM) system. He was also looking for the ability to pull up inmate photos.

“When you're doing counts at the facility, and using a remote video feed to verify that all inmates are in the facility,” Hansen said, “you need to be able to say that the guy on the screen is who he should be, the right inmate.”

Hansen discovered that most security solutions couldn't perform that key task – until OSSI.

With the OSSI solution, his guards can select a section or housing unit, see the camera view on screen, and view the desired inmate photo.

“We're really pleased with the JIM integration,” Hansen said. “Now you click on a cell, and it shows you who is in that cell. You don't have to look up people. It's a quick reference.”

Hansen is also pleased with some of the custom features in his system. WVDC can put a cell on isolation, so there's nothing you can do to open it until you take it off isolation. The facility's classification unit can also flag a high-security inmate. In the system, there's now a red ring around that cell, so other users automatically know it's high-security.

“It's faster and easier,” Hansen said. “It's also safer.”

In all, WVDC has networked a total of 35 areas, including 16 housing units plus administrative units, booking areas, and control booths.

“We're trying to standardize on OSSI for every JIM system that we switch over to. We want to be able to use this software on everything.”

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